

Tenant Lettings Fee and Permitted Payments (England)

In accordance with the **Tenant Fees Act 2019**

Client Money Protection:

We are a member of a
Client Money Protection Scheme:



Redress Scheme:

We are a member of a
Redress Scheme:

The Property
Ombudsman



Permitted Payments



Rent

As agreed in your Tenancy Agreement



Tenancy Bond (Tenancy Deposit)

5 weeks rent



Default Fees

Lost Keys/ Security Devices
Tenants are responsible for the reasonable cost of replacements



Utilities and Other Payments

Tenant is responsible for:
Gas, Electricity, Water,
Broadband and communication
Services, TV Licence, Council Tax

Prohibited Fees



Under the Tenant Fees Act 2019 we do not charge:

- Referencing Fees
- Administration Fees
- Inventory Fees
- Check-in/check-out

Important Information:

If you believe you have been charged a prohibited fee, you may be entitled to recover this and/or report it to your local authority Trading Standards.

Contact details:

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